



## 2 Year Limited Warranty

### **Guarantee:**

Blue Wave Island Umbrellas being used in residential applications only are guaranteed to be free from defects in original material and workmanship.

**Frames and Accessories Limited Warranty:** 2 Years (1 Year on Santiago cantilever frame)

**Includes:** Frame, ribs, finial, tilt, cord, crank handle, housing, canopy and rib pocket seams. If a defect in the original material or workmanship appears during the warranty period on any Blue Wave umbrella product; Blue Wave, at its option, will repair or replace the product without charge.

See next page for fabric warranty.

### **Please Remember...**

1. Umbrella must be returned with a receipt showing date of purchase, purchase price, and the dealer from which the umbrella was purchased. No warranty claim will be honored without a receipt.
2. Please notify Blue Wave Products in advance of any umbrella warranty claim prior to shipping the product back. Contact our warranty claim department at [warranty@splashnetxpress.com](mailto:warranty@splashnetxpress.com).
3. The freight on the umbrella when returned must be prepaid.
4. Warranty claims will only be resolved with the shipment of a replacement product, no refunds will be given.
5. Improper installation, misuse or damages resulting from acts of nature will render this warranty null and void.

### **What Is NOT Covered:**

Failure caused by unreasonable or abusive use, or failure caused by neglect of reasonable and necessary care are not covered by this warranty. Additionally, acts of nature (including but not limited to wind, hurricanes, tornadoes, and storms) are not covered by this warranty. This warranty covers return freight of any warranted product only for the first year. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

### **Wind Damage:**

Blue Wave highly recommends that no umbrella, regardless of size or weight, ever be left unattended in the open position. In windy conditions, it is further recommended that umbrellas be closed, removed from their base, and stored, or laid horizontally. This will reduce the risk of damage to your umbrella, furniture, and other belongings or property. To ensure stability of your umbrella, please observe proper placement, and use sufficient weight (base). Wind Damage is NOT covered under our Limited Warranty.

### **Irregularities in Production Process:**

The possibility of "Irregularities" in the product surface may occur during the production process. However, these irregularities do not reduce the quality of the product.

### **Rust:**

Rust is a natural part of the aging process of all Steel or Iron based materials and is therefore NOT considered a defect. Blue Wave Cast Iron & Steel plate bases are designed to require minimum maintenance. Bases should be kept clean. Do not let dirt build up on the bases. Cleaning with mild soap and water, and seasonal touch-up of any scratches, chips or occasional rust seepage from crevices or hidden, un-finishable surfaces inherent in some designs is all that is required. Never leave bases standing in water. To keep your bases looking their best, you may wish to store them when not in use for an extended period of time.

*Note: Blue Wave Island Umbrellas are designed for residential use and are not warranted for commercial applications (unless specified for Commercial use).*



## FABRIC WARRANTY

WHO THIS WARRANTY PROTECTS	This warranty protects the original purchaser of Sunbrella fabric.
WHAT THIS WARRANTY PROTECTS AGAINST	This warranty protects against Sunbrella fabric becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals.
WHAT THIS WARRANTY COVERS	This warranty covers Sunbrella fabric only.
WHAT THIS WARRANTY DOES NOT COVER	This warranty does not cover normal care and cleaning; damage from misuse or abuse; improper installation; or costs associated with replacement of the fabric, including labor and installation.
LIMITS TO THE WARRANTY	Glen Raven's liability is expressly limited to this warranty. Glen Raven reserves the right to inspect the fabric submitted for claim.
WHAT WE WILL DO	Glen Raven will supply new equivalent fabric to replace the fabric that becomes unserviceable.
WHO TO CONTACT	Contact your Glen Raven sales or customer service representative for warranty claims.
WHO CONSUMERS SHOULD CONTACT	Sunbrella is normally a component of an end product such as an awning, umbrella or cushion. Consumers and end-users should contact the fabricator, dealer or retailer from whom you purchased the end product.
WARRANTY COVERAGE PERIOD	Performance improvements introduced November 1, 2008 allowed Glen Raven to increase the warranty period for Sunbrella fabrics. See below for details.

### WARRANT COVERAGE PERIOD

#### SUNBRELLA UPHOLSTERY FABRICS AND ALL OTHER SUNBRELLA FABRICS

This coverage applies to all Sunbrella Upholstery fabrics, window treatment fabrics, and specialty fabrics such as *Sunbrella Plus*, *Supreme*, *Clarity*, *View*, *Unity*, *Renaissance*, *Rib*, *Rain* and *Sling*. The Sunbrella Graphics System is covered under a separate warranty, visit [sunbrella.com/sgs](http://sunbrella.com/sgs) for more info.

For installations on or after November 1, 2008, the warranty coverage period is five years from the original purchase date.



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